

## **ONLINE SAFE USAGE POLICY**

### **TERMS OF SERVICE**

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4. **Online Terms:** We may revise this disclaimer from time to time. The revised disclaimer will apply to the use of Playermade Online from the date of publication of the revised disclaimer in our training app.

### **Notice to Parents and Guardians**

Our Services are intended for use only by individuals healthy enough to perform strenuous exercise. By using the Services, you affirm that a physician has specifically approved your use of the Services, or that no physician has informed you that you have any condition that would prohibit you or your child from participating in any physical activity. All exercises within this training app should be carried out with care and extreme caution. An appropriate adult must provide support and supervision for some of the language, interpretations, and use of the training app. As a parent or guardian of any young person under the age of 16, you are responsible for monitoring and supervising their child's use of our Services.

Playermade accepts no responsibility for any accident, injury, or even death caused as a result of improper use of this training program. We highly recommend a focus on good form, posture, and safe lifting at all times. Should you feel any pain or discomfort, stop immediately and seek medical advice. If your child is using the Services without your consent and is under age 16, please contact us immediately so we can disable their access. If you have questions about the Services, please contact us at [online@playermade.co.uk](mailto:online@playermade.co.uk). If you are unsure about yours or your child's readiness to exercise, consult a doctor before participating in any training.

### **Consent**

By accessing the Services, you acknowledge and agree that your performance of any and all exercises or activities recommended by the Services is wholly at your own risk. Neither Playermade Media Limited, Playermade Limited nor any of its trainers will be liable for any physical or mental injury or illness that may result from any of our recommended workout plans or exercises. While we may provide guidelines such as written descriptions, pictures, or videos describing how to perform specific exercises or activities, you assume sole responsibility for performing those exercises or activities with proper form, as the risk of injury or illness increases with improper form. We encourage you to seek multiple sources of information regarding how to perform each exercise correctly, especially if you are new to any of the forms of training or activities you seek to perform.

## **Registration**

To sign up for the Services, you must register for an account at <https://www.teambuildr.com/eu> (an "Account"). You must provide accurate and complete information and keep your Account information updated. Failure to do so shall constitute a breach of these Terms of Use, which may result in immediate termination of your account. You shall not:

- (i) Select or use as a username the name of another person with the intent to impersonate that person;
- (ii) Use as a username a name subject to any rights of a person other than you without appropriate authorisation;
- (iii) Use a username that is otherwise offensive, vulgar, or obscene.

You are solely responsible for the activity that occurs on your Account and for keeping your Account password secure. You must notify us immediately of any change in your eligibility to use the Services, breach of security, or unauthorised use of your Account. You should never publish, distribute, or post login information for your Account.

Playermade Media Limited reserves the right to refuse registration of, or cancel an Account at our discretion. You may delete your Account by emailing us at [online@playermade.co.uk](mailto:online@playermade.co.uk).

By accessing the Services, you permit us to access certain information from your social media or any other third-party services for use by the Services. By using the Services, you authorize us to collect, store, retain, and use indefinitely, in accordance with our Privacy Policy, any and all information that you permitted social media platforms or other third-party services to provide to us.

## **Content Definition**

For the purposes of these Terms of Use, "Content" includes, without limitation, information, data, text, photographs, videos, audio clips, written posts and comments, software, scripts, graphics, and interactive features generated, provided, or otherwise made accessible on or through the Services. "User Content" refers to all Content added, created, uploaded, submitted, distributed, or posted to the Services by users, whether publicly posted or privately transmitted, which is solely the responsibility of the originator. You represent that all User Content provided by you is accurate, complete, up-to-date, and in compliance with all applicable laws, rules, and regulations.

## **Third Party Services**

The Services may permit you to link to other websites, services, or resources on the Internet, and other websites, services, or resources may contain links to the Services. When you access third-party resources, you do so at your own risk. These resources are not under our control, and we are not responsible or liable for the content, functions, accuracy, legality, appropriateness, or any other aspect of such websites, resources, hardware, or equipment.

## **Payments and Billing**

Certain of our Services may be subject to payments now or in the future (the "Paid Services"). Please note that payment terms presented to you during the signup process for a Paid Service are deemed part of this Agreement. We use a third-party payment processor (the "Payment Processor") to bill you through a payment account (your "Billing Account") for use of the Paid Services. The processing of payments will be subject to the terms, conditions, and privacy policies of the Payment Processor in addition to this Agreement.

## **Membership**

Your membership is personal to you and cannot be transferred to another person. The sole user of this membership is entitled to access the benefits as stated under your category of membership. Your membership will begin on the day you set up your membership via direct debit. Some Paid Services may consist of an initial period with a one-time charge, followed by recurring charges as agreed.

## **Free Trials and Other Promotions**

Any free trial or promotion providing access to a Paid Service must be used within the specified trial period. You must stop using the Paid Service before the end of the trial to avoid being charged. If you cancel prior to the end of the trial and are inadvertently charged, please contact customer service at [online@playermade.co.uk](mailto:online@playermade.co.uk).

## **Termination**

We may terminate your access to all or part of the Services at any time, with or without cause, with or without notice, effective immediately. Upon termination, you agree that you shall no longer access (or attempt to access) the Services. If you wish to terminate your Account, you may do so by emailing us at [unleashed@playermade.co.uk](mailto:unleashed@playermade.co.uk). Any fees paid are non-refundable.

## **Changing Your Membership Categories**

You may change your membership category by contacting us. You may be asked to pay any difference in fees between your new and old categories. If you pay your membership fee in one payment, you must complete the service in which you have paid.

## **Missed Payments**

If you do not pay your membership fee when due, we will notify you via email. If you are paying by direct debit and the payment fails, we will attempt to take this payment again a few days later. Should you fail to make payment, we may temporarily suspend your access to our services or cancel your subscription.

## **Our Details**

- Address: Playermade Media Limited, Unit A2 The Croft High Street, Whetstone, Leicester, England, LE8 6LQ
- Email: [online@playermade.co.uk](mailto:online@playermade.co.uk)